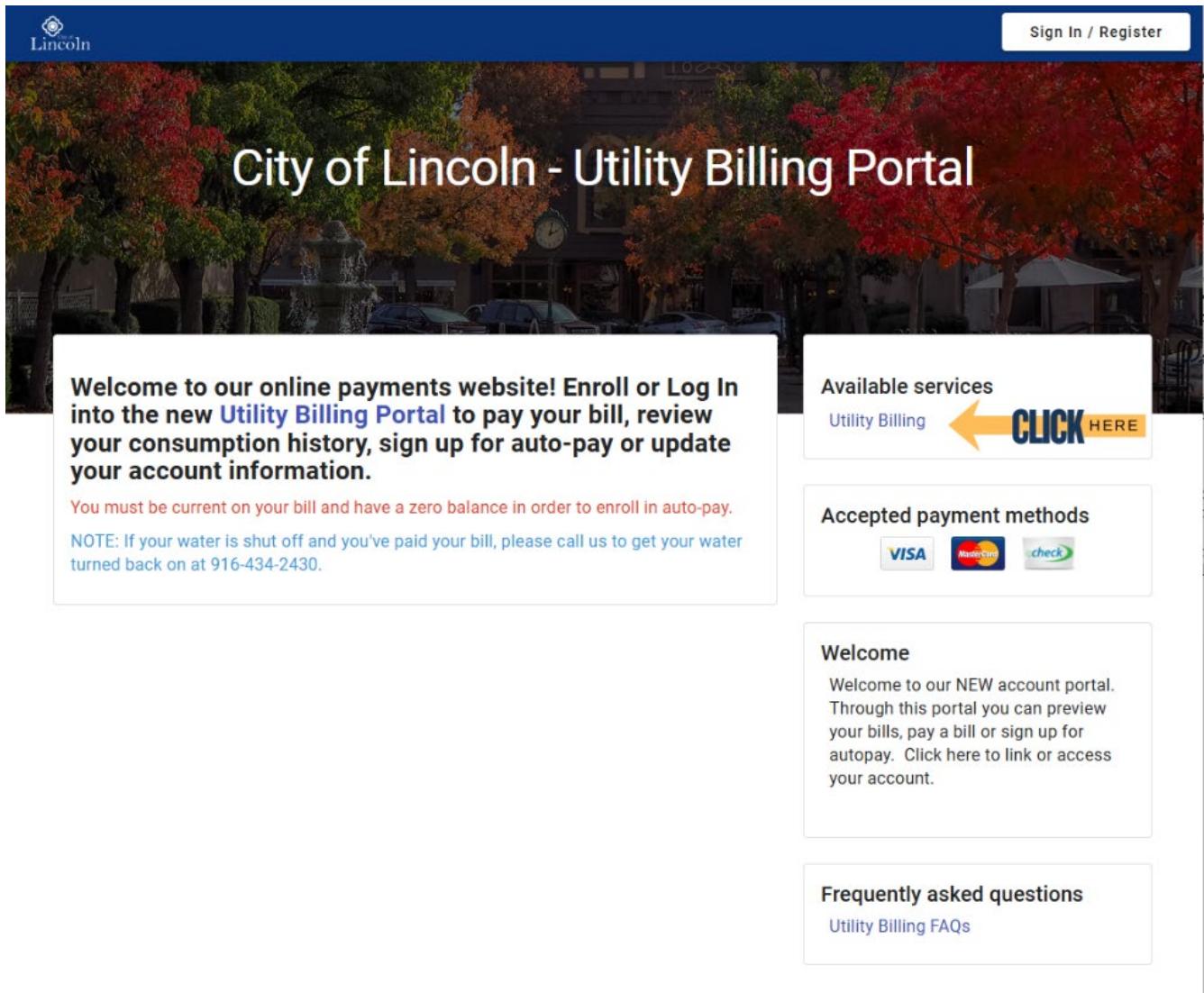


How to enroll in the online Utility Billing Portal

Step 1: Click on the link: <https://municipalonlinepayments.com/cityoflincolnc> or use the QR Code:



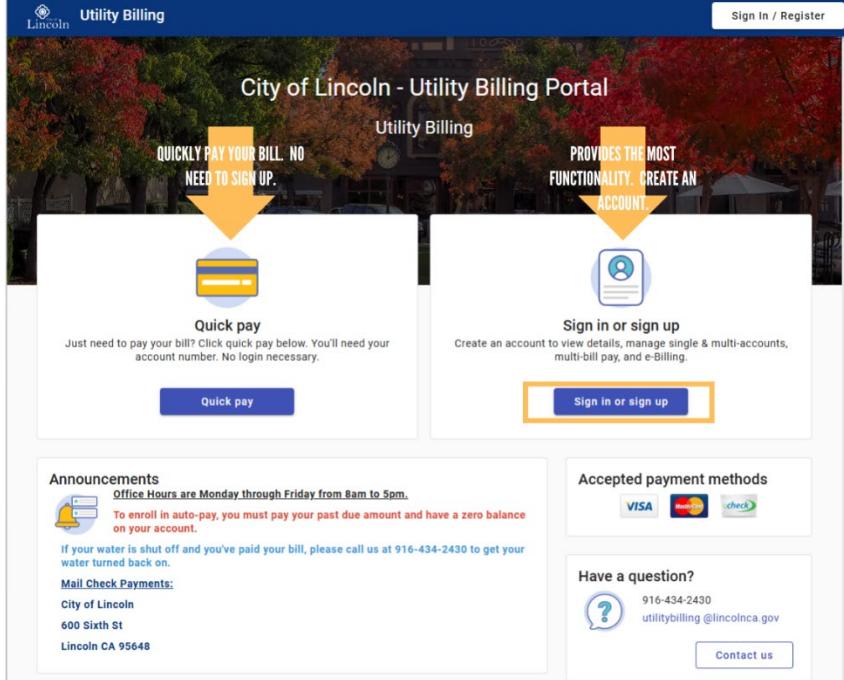
Step 2: Click on UTILITY BILLING in Available Services.



The screenshot shows the City of Lincoln Utility Billing Portal. At the top, there is a banner with a cityscape background and the text "City of Lincoln - Utility Billing Portal". On the left, a box welcomes users to the online payments website, mentioning enrollment, logging in, paying bills, reviewing consumption history, and managing account information. It also notes that a zero balance is required for auto-pay enrollment and provides a note about water shut-offs. On the right, there are sections for "Available services" (with a "Utility Billing" link and a "CLICK HERE" button), "Accepted payment methods" (showing Visa, MasterCard, and check icons), a "Welcome" box with account portal information, and a "Frequently asked questions" box with a "Utility Billing FAQs" link.



Step 3: Click on SIGN IN OR SIGN UP



Utility Billing

City of Lincoln - Utility Billing Portal

Utility Billing

PROVIDES THE MOST FUNCTIONALITY. CREATE AN ACCOUNT.

Quick pay

Just need to pay your bill? Click quick pay below. You'll need your account number. No login necessary.

Sign in or sign up

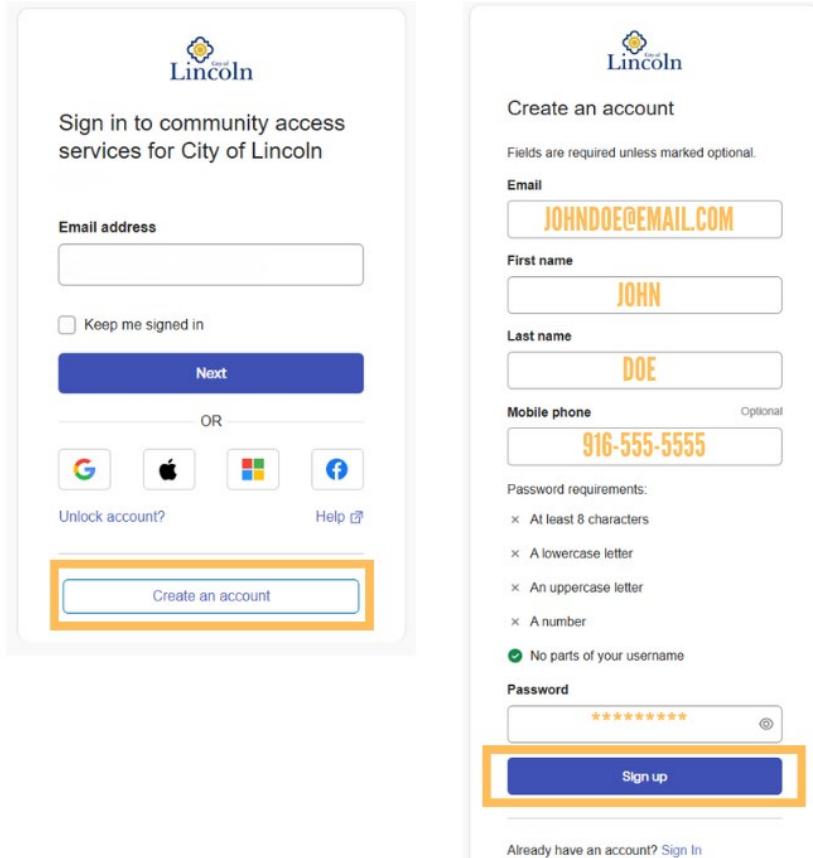
Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-Billing.

Accepted payment methods: VISA, MasterCard, Check

Have a question? 916-434-2430, utilitybilling@lincolnc.ca.gov

Contact us

Step 4: Click on CREATE AN ACCOUNT and fill the form. Click SIGN UP. During sign up will you be required to verify your email and choose a security key. The security key is for your protection. Text message codes are the easiest and used by most banking software.



Sign in to community access services for City of Lincoln

Email address

Keep me signed in

Next

OR

Unlock account? Help

Create an account

Create an account

Fields are required unless marked optional.

Email: JOHNDOE@EMAIL.COM

First name: JOHN

Last name: DOE

Mobile phone: 916-555-5555

Optional

Password requirements:

- At least 8 characters
- A lowercase letter
- An uppercase letter
- A number
- No parts of your username

Password: *****

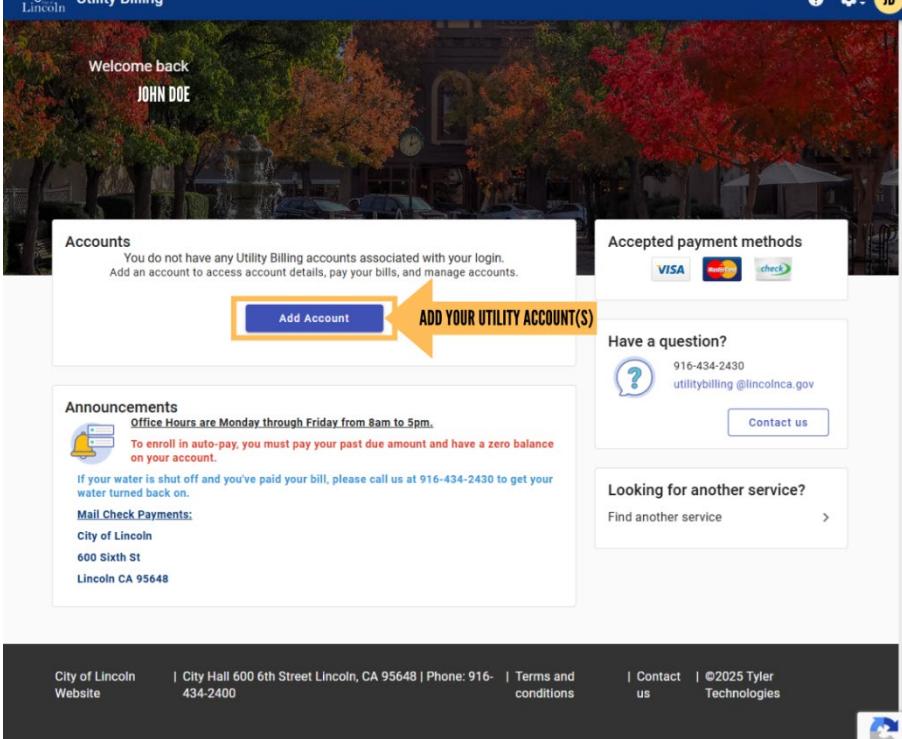
Sign up

Already have an account? [Sign In](#)



Step 5: You are signed up! Add your utility account to your profile. If you have more than one property you may add them all here. If you would like all of your properties under one customer ID call utility billing and we can assist you.

Click on ADD ACCOUNT.



Welcome back
JOHN DOE

Accounts
You do not have any Utility Billing accounts associated with your login. Add an account to access account details, pay your bills, and manage accounts.

Add Account **ADD YOUR UTILITY ACCOUNT(S)**

Announcements
Office Hours are Monday through Friday from 8am to 5pm.
To enroll in auto-pay, you must pay your past due amount and have a zero balance on your account.
If your water is shut off and you've paid your bill, please call us at 916-434-2430 to get your water turned back on.
Mail Check Payments:
City of Lincoln
600 Sixth St
Lincoln CA 95648

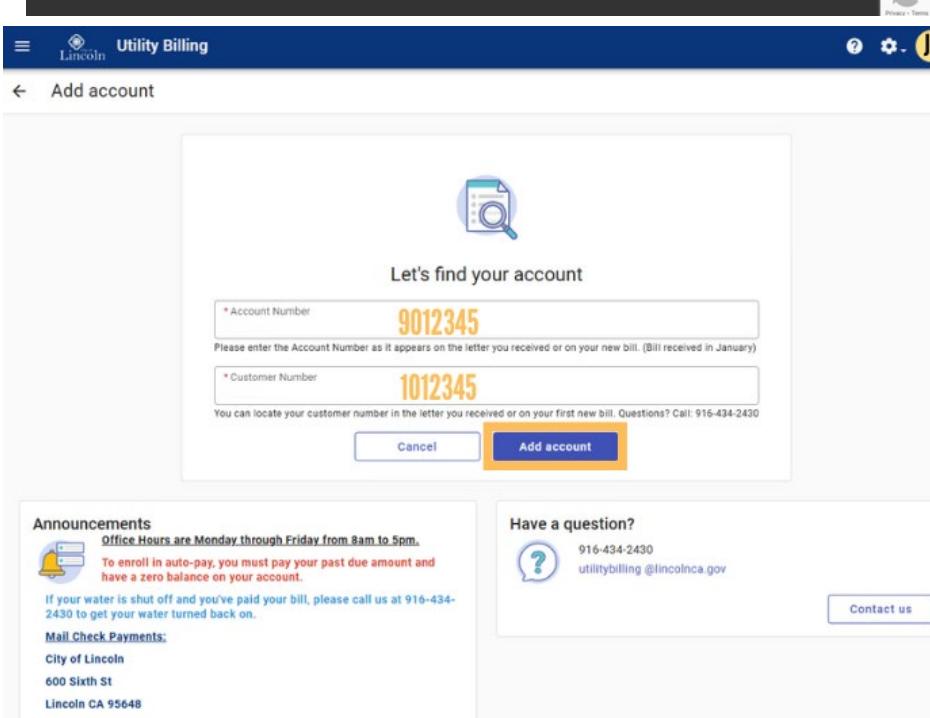
Accepted payment methods
VISA   

Have a question?
916-434-2430
utilitybilling@lincolanca.gov
Contact us

Looking for another service?
Find another service >

City of Lincoln Website | City Hall 600 6th Street Lincoln, CA 95648 | Phone: 916-434-2400 | Terms and conditions | Contact us | ©2025 Tyler Technologies

Step 6: You should have received a letter with your new account number and customer number in the mail. If you do not have it please call utility billing at 916-434-2430 or email at utilitybilling@lincolanca.gov and someone will reach out to help you.



Utility Billing

← Add account

Let's find your account

* Account Number: **9012345**
Please enter the Account Number as it appears on the letter you received or on your new bill. (Bill received in January)

* Customer Number: **1012345**
You can locate your customer number in the letter you received or on your first new bill. Questions? Call: 916-434-2430

Add account

Announcements
Office Hours are Monday through Friday from 8am to 5pm.
To enroll in auto-pay, you must pay your past due amount and have a zero balance on your account.
If your water is shut off and you've paid your bill, please call us at 916-434-2430 to get your water turned back on.
Mail Check Payments:
City of Lincoln
600 Sixth St
Lincoln CA 95648

Have a question?
916-434-2430
utilitybilling@lincolanca.gov
Contact us



Step 7: Success! You have now linked your account and you can pay your bill, enroll in auto-pay, review your consumption history, update your contact preferences, sign up for paperless statements, etc.

Utility Billing

- Home
- Account detail
- Transactions
- Consumption
- Service requests
- Contact preferences
- Payment methods
- Add or remove accounts

Welcome back
JOHN DOE
Your current balance is **\$2,257.72**
Due 1/1/2026

Pay Now

Last Payment
\$0.00 paid
Thank you!
All transactions 

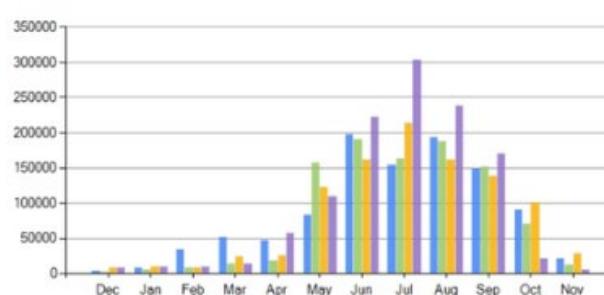
Current bill
\$2,257.72 billed 12/1/2025
Due 1/1/2026
View bill 

Announcements
Office Hours are Monday through Friday from 8am to 5pm.
To enroll in auto-pay, you must pay your past due amount and have a zero balance on your account.
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Mail Check Payments:
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Lincoln CA 95648

Have a question?
916-434-2430
utilitybilling@lincolncal.ca.gov
[Contact us](#)

Looking for another service?
[Find another service](#) >

Dec 2021 to Nov 2022 Dec 2023 to Nov 2024 Dec 2024 to Nov 2025
Dec 2022 to Nov 2023



We hope you enjoy the new portal!

