

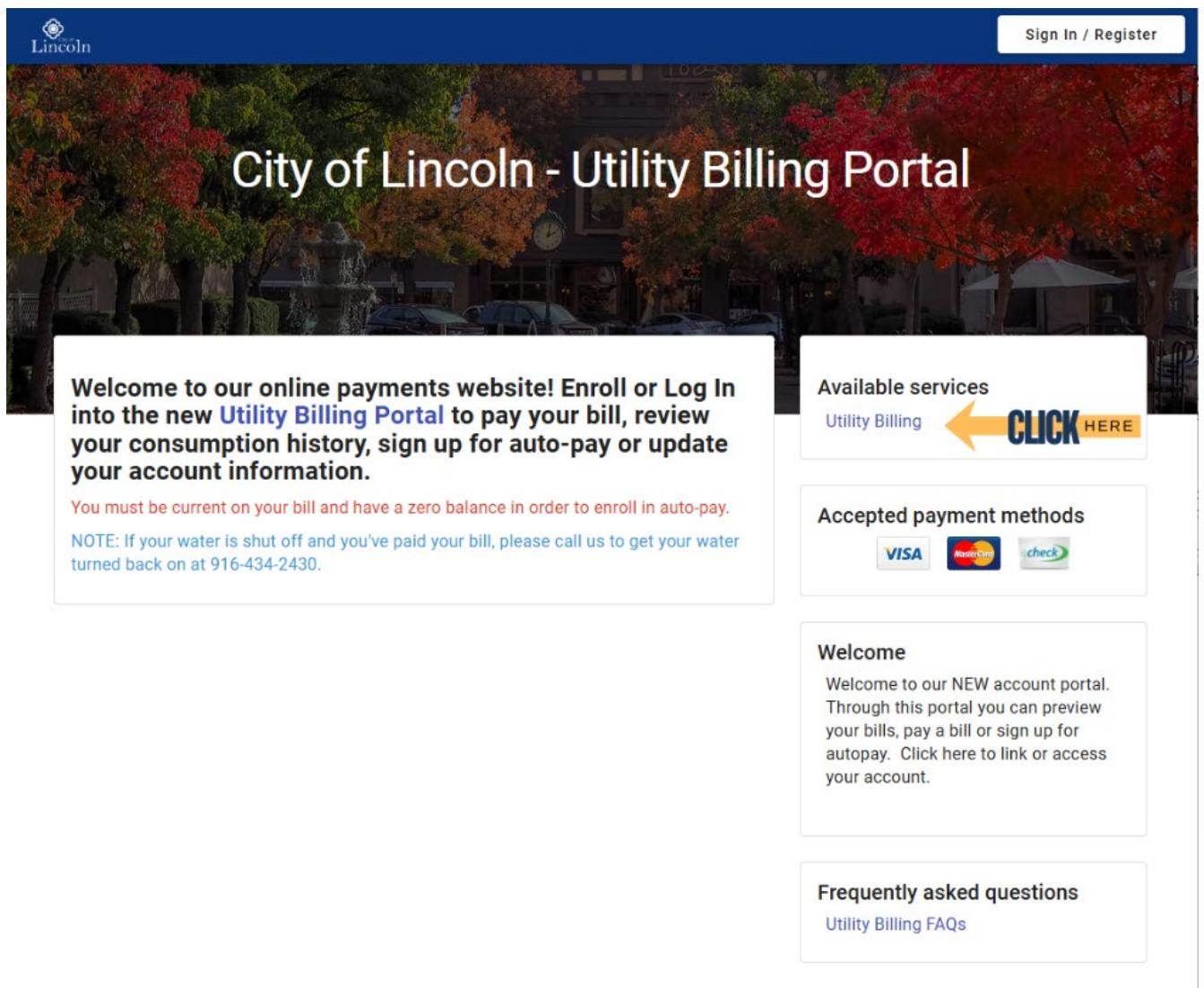
How to enroll in the online Utility Billing Portal

Step 1: Click on the link: <https://municipalonlinepayments.com/cityoflincolnca> or use the

QR Code:



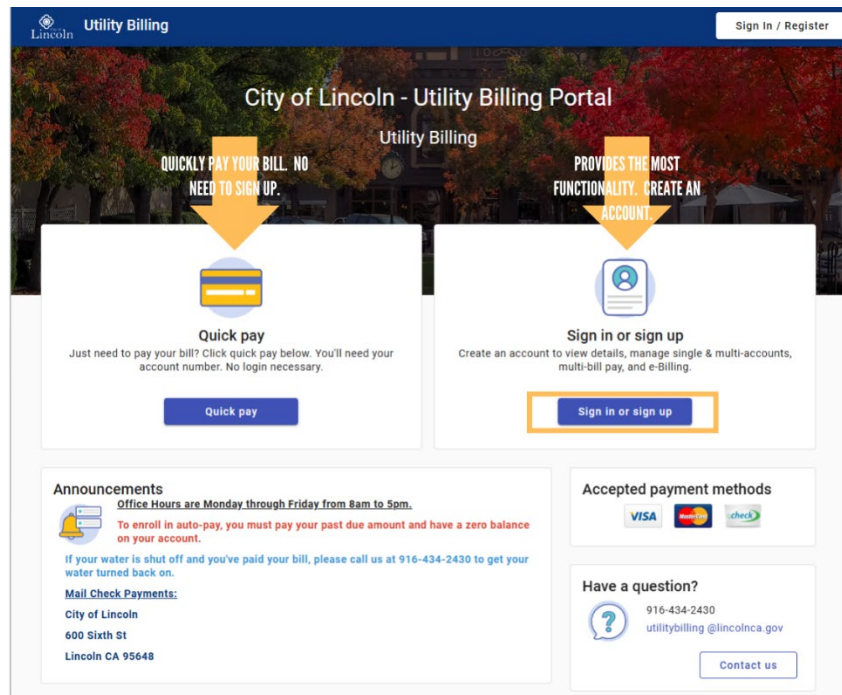
Step 2: Click on UTILITY BILLING in Available Services.



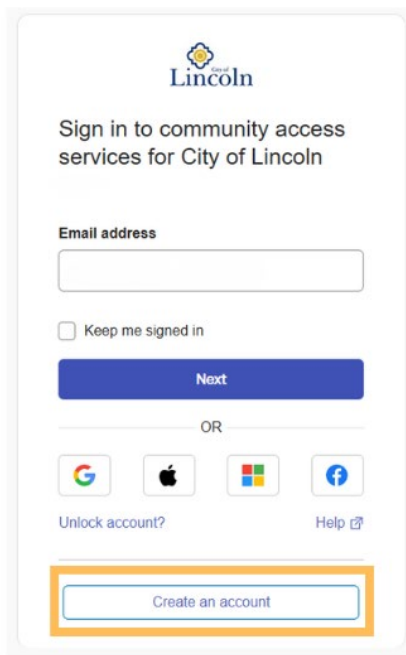
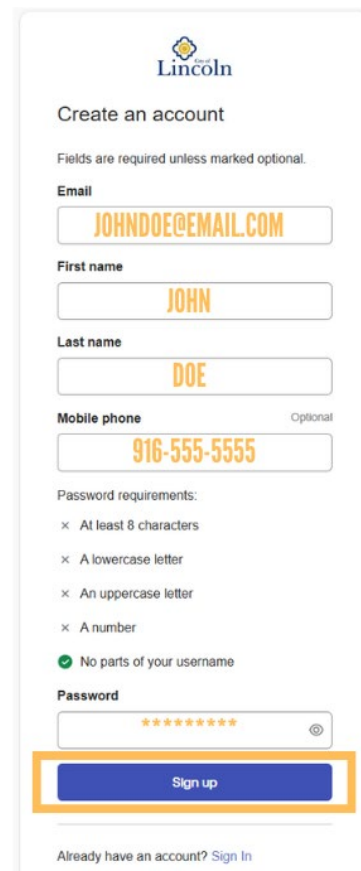
The screenshot shows the City of Lincoln - Utility Billing Portal website. The header features the City of Lincoln logo and a "Sign In / Register" button. The main banner displays "City of Lincoln - Utility Billing Portal" over a background image of a park with autumn trees. Below the banner, a large white box contains a welcome message: "Welcome to our online payments website! Enroll or Log In into the new **Utility Billing Portal** to pay your bill, review your consumption history, sign up for auto-pay or update your account information." It also includes a note: "You must be current on your bill and have a zero balance in order to enroll in auto-pay." and a "NOTE: If your water is shut off and you've paid your bill, please call us to get your water turned back on at 916-434-2430." To the right, there are three sections: "Available services" with a link to "Utility Billing" and a "CLICK HERE" button; "Accepted payment methods" showing logos for VISA, MasterCard, and check; and "Welcome" with a message about the new account portal. At the bottom, there is a "Frequently asked questions" section with a link to "Utility Billing FAQs".



Step 3: Click on SIGN IN OR SIGN UP

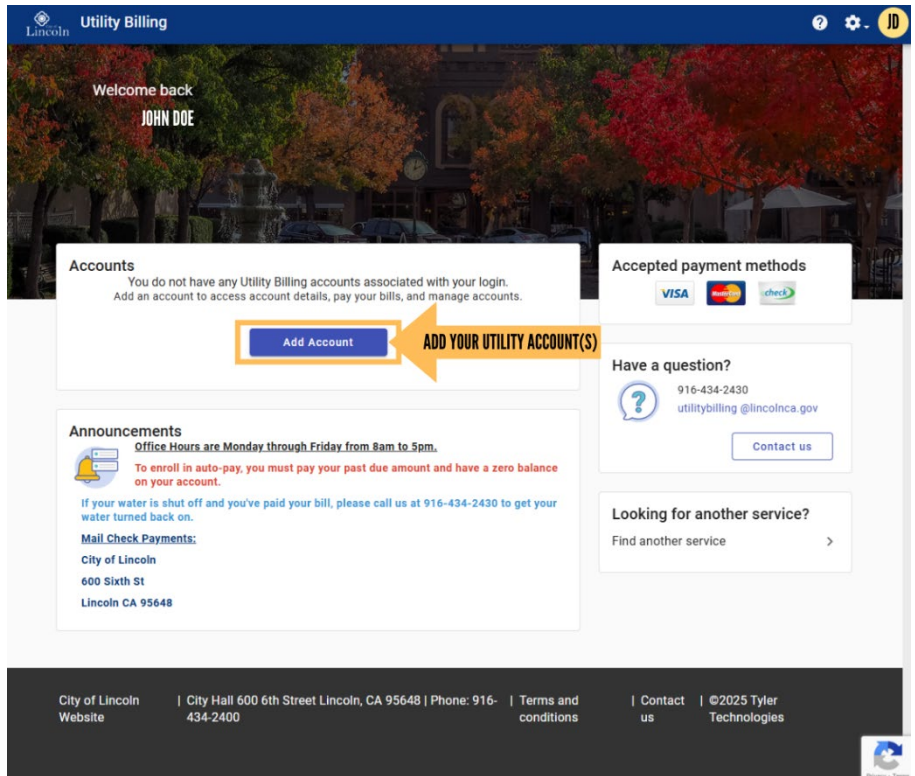


Step 4: Click on CREATE AN ACCOUNT and fill the form. Click SIGN UP. During sign up will you be required to verify your email and choose a security key. The security key is for your protection. Text message codes are the easiest and used by most banking software.

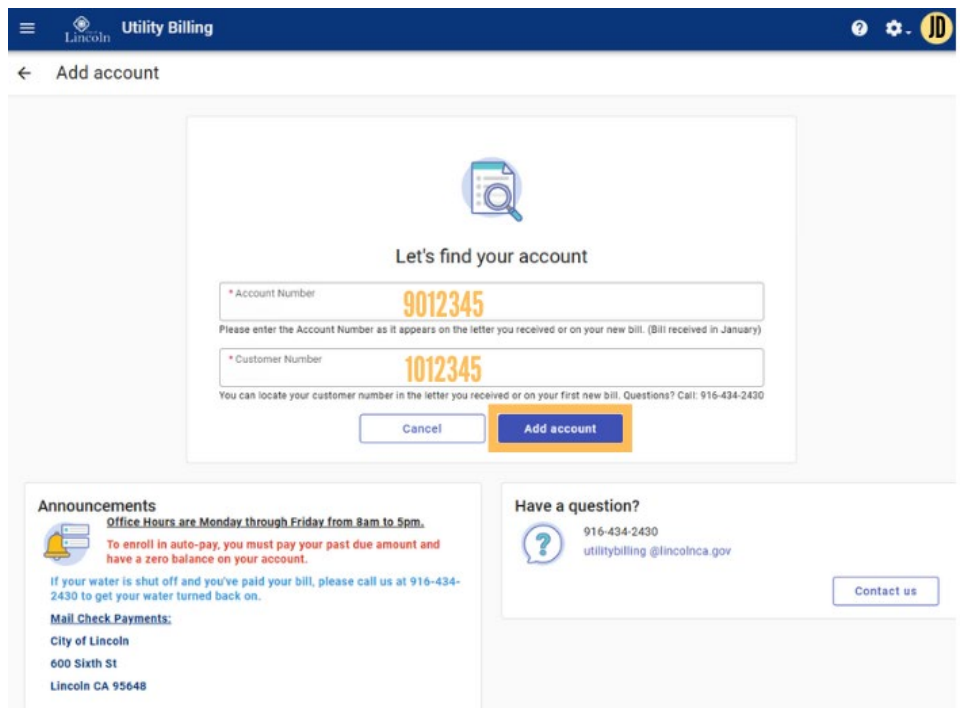




Step 5: You are signed up! Add your utility account to your profile. If you have more than one property you may add them all here. If you would like all of your properties under one customer ID call utility billing and we can assist you.

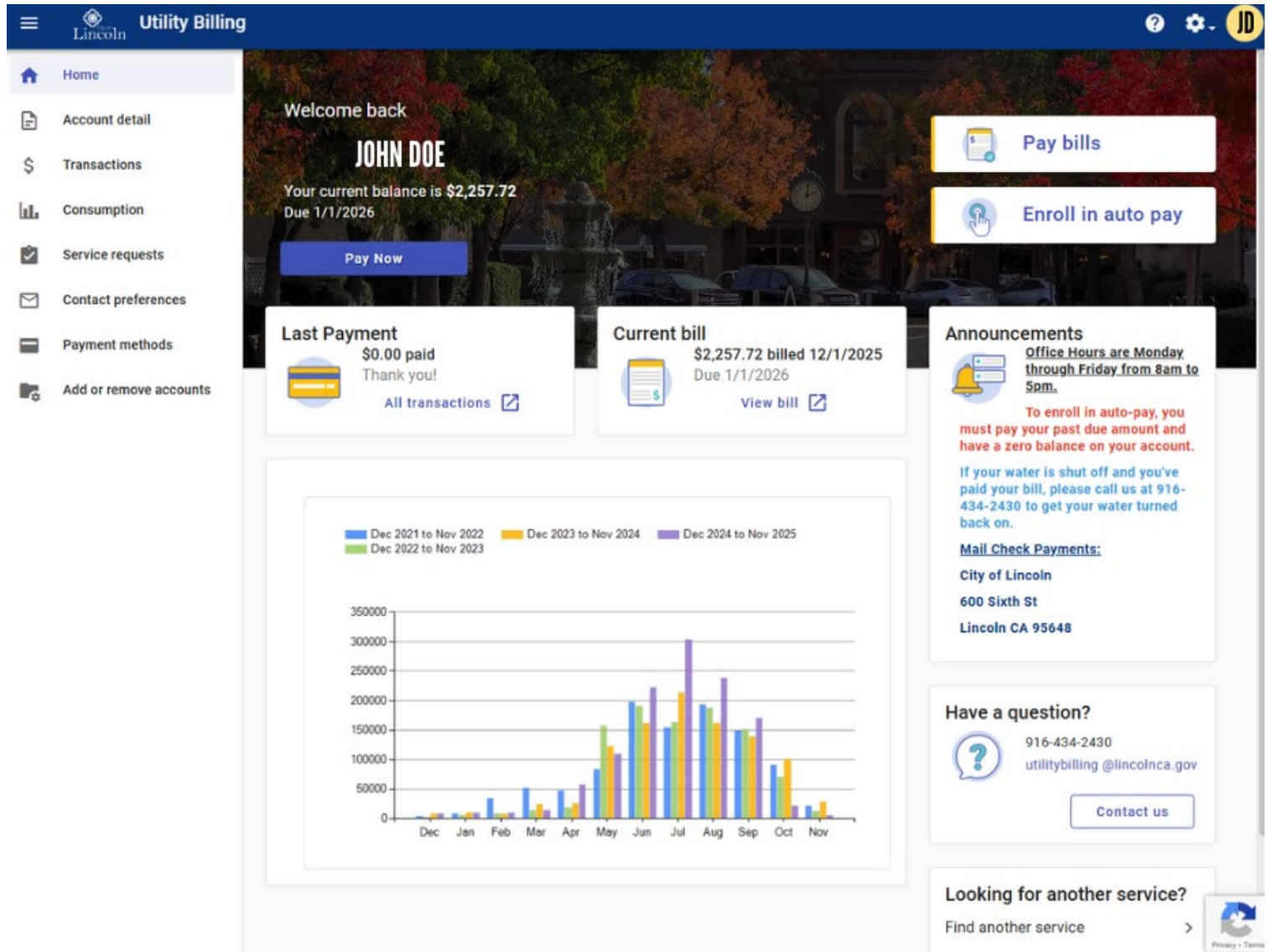
Click on ADD ACCOUNT.



Step 6: You should have received a letter with your new account number and customer number in the mail. If you do not have it please call utility billing at 916-434-2430 or email at utilitybilling@lincolnca.gov and someone will reach out to help you.




Step 7: Success! You have now linked your account and you can pay your bill, enroll in auto-pay, review your consumption history, update your contact preferences, sign up for paperless statements, etc.



Utility Billing

Welcome back
JOHN DOE
Your current balance is **\$2,257.72**
Due 1/1/2026

[Pay Now](#)

Last Payment
\$0.00 paid
Thank you!
[All transactions](#)

Current bill
\$2,257.72 billed 12/1/2025
Due 1/1/2026
[View bill](#)

Announcements
Office Hours are Monday through Friday from 8am to 5pm.
To enroll in auto-pay, you must pay your past due amount and have a zero balance on your account.
If your water is shut off and you've paid your bill, please call us at 916-434-2430 to get your water turned back on.
[Mail Check Payments:](#)
City of Lincoln
600 Sixth St
Lincoln CA 95648

Have a question?
916-434-2430
utilitybilling@lincolncal.gov
[Contact us](#)

Looking for another service?
Find another service [>](#)

Consumption History Chart:

Month	Dec 2021 to Nov 2022	Dec 2022 to Nov 2023	Dec 2023 to Nov 2024	Dec 2024 to Nov 2025
Dec	10000	10000	10000	10000
Jan	10000	10000	10000	10000
Feb	10000	10000	10000	10000
Mar	10000	10000	10000	10000
Apr	10000	10000	10000	10000
May	10000	10000	10000	10000
Jun	10000	10000	10000	10000
Jul	10000	10000	10000	10000
Aug	10000	10000	10000	10000
Sep	10000	10000	10000	10000
Oct	10000	10000	10000	10000
Nov	10000	10000	10000	10000

We hope you enjoy the new portal!

