

# 2021

## SERVICE CALENDAR ENCLOSED

GARBAGE / RECYCLING • GREEN WASTE • SERVICE CALENDAR • UNIVERSAL WASTE

# YOUR GUIDE TO SOLID WASTE SERVICES

Cans must  
be out by



# 6



# AM



Make sure cans are **5 feet apart** and out by **6 AM**  
Cans are serviced on **ALL** holidays



CITY OF LINCOLN  
PUBLIC WORKS  
SOLID WASTE  
(916) 434-2450

# Dear Resident:

## Dear City of Lincoln Resident:

Dear City of Lincoln Resident:

The City of Lincoln appreciates your business year-round and would like to take the opportunity to thank you for being a great customer. We have a few friendly reminders about trash, recycling, and green waste that we wanted to share with you so that you are better equipped with information in 2021.

Friendly Reminders:

- The Solid Waste Department operates every single day of the year, including all holidays. There are no exceptions.
- Please place your garbage and green waste cans at the curb no later than 6 a.m. on your scheduled service day or the night before.
- From time to time, drivers may switch routes to cover for colleagues who are out or on vacation which may result in a change to your service collection time. To avoid any issues of missing your service or having to send the driver back because your can was not out, please place your cans at the curb by 6 a.m. This simple rule of thumb can avoid these issues.
- Garbage and green waste cans should be at least 5 feet apart from each other so that the arms of the truck can access them in a safe manner.
- Please ensure that your cans have enough distance between them and other cars or other items on the street. It is the customer's responsibility to make sure the can is placed appropriately for service.
- Cans should not be over-filled with items. The lid must be able to close over the can and the contents **must fall freely from the can**. Over-stuffed cans will not be serviced and will be tagged with a note.
- Garbage is picked up every week. Green waste is picked up every other week. Customers are divided into two groups, blue and yellow, and follow an alternating schedule for green waste service. Visit the City's website at [www.lincolncity.gov](http://www.lincolncity.gov) to find out your color or call us at 916-434-2450.
- You can request an extra pickup of trash or green waste for \$25 per can. Extra charges can be made to the account by the authorized owner listed on the account **only**. Other callers must pay for the extra charge separately.
- Universal Waste material including: electronics, oil filters, and Fats/Oils/Grease (FOG) can be picked up curbside at no charge to residents. This service is offered on Wednesdays by appointment only. Call 916-434-2450 to schedule your next pickup of Universal Waste.
- The City offers pickup of your bagged leaves on Thursdays during the month of December. Simply call Public Works at 916-434-2450 to schedule a pickup.
- The City continues to offer cardboard recycling bins at Joiner Park and the Twelve Bridges Library. Please do not leave cardboard on the ground or against the bin. This is illegal dumping. If the bins are full, please return with your cardboard at another time or take it to the dump.
- For additional recycling information, please visit [recyclinginlincoln.com](http://recyclinginlincoln.com).

Thank you and have a great year! We appreciate your business.

## BASIC SERVICES

Residents receive the following basic services:

Garbage Collection - 96 - gallon container service is provided on a weekly basis.

Green Waste Collection - 96 - gallon container; green waste is collected on an alternating week basis. The collection schedule is included at the back of the Guide to Solid Waste Services.

Free Universal Waste and FOG (Fats, Oils, and Grease) Collection Service - call Public Works at (916) 434-2450 to schedule a pick up date.

## Billing Questions

For questions regarding your **account**, please contact Utility Billing at **(916) 434-2430** between 8 a.m. and 5 p.m., Monday through Friday.

## Service Questions

For questions regarding your designated collection day, please call Public Works at **(916) 434-2450** between 8 a.m. and 5 p.m., Monday through Friday.

## HOLIDAY SERVICES

Garbage and/or green waste is picked up on **ALL** holidays, even if the holiday falls on a weekday. However, *it may be picked up at a different time of day than usual.* Please make sure containers are placed at the curb by *6 a.m. or the night before.*

## SPECIAL SERVICES

### Missed Collection

For missed collection, call (916) 434-2450.

**Missed collection calls will only be accepted up to 48 hours from the scheduled pick up day. A \$25.00 fee will be assessed for return pickups.**

### Extra Collection

If your container is full before or after collection day, please call (916) 434-2450 to request extra pickup service for an added charge.\*

**\*EXTRA FEES WILL APPLY FOR EXTRA PICKUP AND/OR RETURN SERVICE REQUESTS.**

*Requests for special service must be requested by the bill-paying homeowner/tenant whose name appears on the account only. All requests will be verified.*

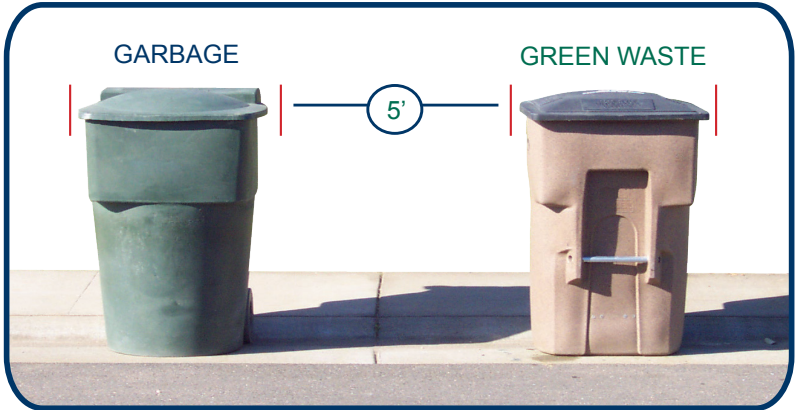
## CONTAINER PLACEMENT

Containers must be at street-side no later than **6 a.m.** on your scheduled service day, including holidays.

Listed below are guidelines for street-side container placement:

- Place containers at street-side (not on the sidewalk) with the handles facing the house.
- Do not block pedestrian traffic.
- Place containers at least **five (5) feet** apart from one another.
- Keep containers a **minimum of six (6) feet away** from cars, boats, and other stationary objects to avoid risk of private property damage.

Once containers are serviced on collection day, please remove them from the street. The appearance of neighborhoods greatly improves when residents store containers in their side or back yard.



## OTHER IMPORTANT SERVICE INFORMATION

- Materials must fall freely from the container(s) when dumped.
- Container will not be picked up if it is:
  - Overfull
  - Not completely closed
  - Not at street side by 6 a.m.
  - Inaccessible
  - Contains unacceptable materials.
- **Please bag all trash to avoid spilling during collection.**

# 2021 Service Schedule

**HOUSEHOLD WASTE:** The garbage container will be serviced every week on your regular collection day.

**GREEN WASTE:** Green waste is serviced every other week. Each street has been assigned a color (blue or yellow). Blue streets will be serviced on the blue weeks on the schedule below. Yellow streets will be serviced on the yellow weeks. For more information, or to find out your color, visit [www.lincolncga.gov/trashomatic](http://www.lincolncga.gov/trashomatic) or call (916) 434-2450.

**Garbage and green waste are serviced on ALL holidays**

JANUARY 2021

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
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24	25	26	27	28	29	30
31						

FEBRUARY 2021

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MARCH 2021

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APRIL 2021

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MAY 2021

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JUNE 2021

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JULY 2021

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AUGUST 2021

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SEPTEMBER 2021

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OCTOBER 2021

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NOVEMBER 2021

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28	29	30				

DECEMBER 2021

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26	27	28	29	30	31	

Questions? Call (916) 434-2450 or visit [www.lincolncga.gov](http://www.lincolncga.gov)

City of Lincoln  
600 Sixth Street  
Lincoln, CA 95648

PRSR STD  
U.S. POSTAGE  
**PAID**  
MMS

# **Important:** **2021 Guide to Solid Waste Services** **New information on FOG (Fats, Oils, and Grease) program inside.**