

2017

SERVICE CALENDAR ENCLOSED

GARBAGE / RECYCLING • GREEN WASTE • SPRING CLEANUP • UNIVERSAL WASTE

YOUR GUIDE TO SOLID WASTE SERVICES



Make sure cans are **5 feet apart** and out by **6 AM**
Cans are serviced on **ALL** holidays



CITY OF LINCOLN
PUBLIC SERVICES
SOLID WASTE
(916) 434-2450

Dear Resident:

Dear City of Lincoln Resident:

The City of Lincoln is providing a new complimentary service to its residents – front door pick-up of FOG materials.

What is FOG?

The acronym “FOG” stands for Fats, Oils, and Grease, which are created after cooking and can clog your sewer pipes.

What am I supposed to do with FOG?

FOG should not be disposed of down your sink or in your trash. Doing this eventually leads to a thick build up in your home’s sewer system, which can clog your sewer pipes. These clogs can lead to sewage backing up inside your home or on your property. Not only does this create an enormous stinky mess, but it’s also very costly and time-consuming. The best way to dispose of your FOG is to save it in a sealable, non-breakable container and have the City come pick it up right from your front doorstep.

What is an acceptable FOG container?

That depends on if the FOG is a solid or a liquid.

Fats/Greases (solid substances)

- Sealable (with lid), disposable, non-breakable container

Oils (liquid substances)

- Sealable (leak-proof), disposable, non-breakable container
- Container must be configured with a readily accessible drain valve or drain spout.

Will the City pick up my FOG?

Yes. FOG pick-up will be available to customers each Wednesday but needs to be scheduled at least 24 hours in advance. The City will accept up to five gallons worth of FOG material per pickup. To schedule an appointment, please call (916) 434-2450. For more information, visit www.lincolncalifornia.gov.

Thank you and have a great year!

Sincerely,

Solid Waste
Public Services Division

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Visit us at www.lincolnca.gov

BASIC SERVICES

Residents receive the following basic services:

Garbage Collection - 96 - gallon container service is provided on a weekly basis.

Green Waste Collection - 96 - gallon container; green waste is collected on an alternating week basis. The collection schedule is included at the back of the Guide to Solid Waste Services.

Annual Spring Cleanup - a once-a-year service for City residents for bulky items. See page 8.

Free Universal Waste and FOG (Fats, Oils, and Grease) Collection Service - call Public Services at (916) 434-2450 to schedule a pick up date. See page 5.

Billing Questions

For questions regarding your **account**, please contact Utility Billing at (916) 434-2430 between 8 a.m. and 5 p.m., Monday through Friday.

Service Questions

For questions regarding your designated collection day, please call Public Services at (916) 434-2450 between 8 a.m. and 5 p.m., Monday through Friday.

HOLIDAY SERVICES

Garbage and/or green waste is picked up on **all** holidays, even if the holiday falls on a weekday. However, *it may be picked up at a different time of day than usual.* Please make sure containers are placed at the curb by *6 a.m. or the night before.*

SPECIAL SERVICES

Missed Collection

For missed collection, call (916) 434-2450.

Missed collection calls will only be accepted up to 48 hours from the scheduled pick up day. A \$15.00 fee will be assessed for return pickups.

Extra Collection

If your container is full before or after collection day, please call (916) 434-2450 to request extra pickup service for an added charge.*

***EXTRA FEES WILL APPLY FOR EXTRA PICKUP AND/OR RETURN SERVICE REQUESTS.**

Requests for special service must be requested by the bill-paying homeowner/tenant whose name appears on the account only. All requests will be verified.

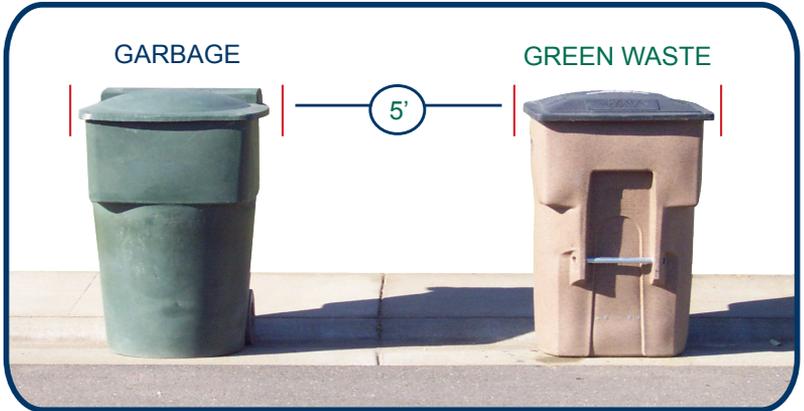
CONTAINER PLACEMENT

Containers must be at street-side no later than **6 a.m.** on your scheduled service day, including holidays.

Listed below are guidelines for street-side container placement:

- Place containers at street-side (not on the sidewalk) with the handles facing the house.
- Do not block pedestrian traffic.
- Place containers at least **five (5) feet** apart from one another.
- Keep containers a **minimum of six (6) feet away** from cars, boats, and other stationary objects to avoid risk of private property damage.

Once containers are serviced on collection day, please remove them from the street. The appearance of neighborhoods greatly improves when residents store containers in their side or back yard.



OTHER IMPORTANT SERVICE INFORMATION

- Materials must fall freely from the container(s) when dumped.
- Container will not be picked up if it is:
 - Overfull
 - Not completely closed
 - Not at street side by 6 a.m.
 - Inaccessible
 - Contains unacceptable materials (see page 4).
- **Please bag all trash to avoid spilling during collection.**

ACCEPTABLE & UNACCEPTABLE MATERIALS

Garbage Container

ACCEPTABLE MATERIALS

- Household Garbage
- Recyclables

UNACCEPTABLE MATERIALS

NO

- Carpet
- Construction, Remodeling, or Demolition Debris
- Dirt, Sod, Rocks, or Concrete
- Furniture
- Heavy Metal Items, such as Auto Parts
- Hot Ashes or Coals
- Household Cleaners
- Syringes/Sharps
- Toxic or Highly Flammable Materials, such as Oil, Gas, or Paint
- Universal Waste

Dead animal pickup must be arranged through Placer County Animal Control at (530) 886-5500.

Green Waste Container

ACCEPTABLE MATERIALS

- Leaves
- Grass Clippings
- Weeds
- Prunings (less than 2" in diameter and 2' in length)

UNACCEPTABLE MATERIALS

NO

- Animal Waste
- Any Construction Material, e.g. Lumber, Drywall, Carpet, etc.
- Cardboard
- Christmas Trees (whole)
- Concrete, Dirt, or Rocks
- Food Waste
- Glass or Metal
- Household Garbage
- Plastic Bags
- Sod
- Treated or Painted Wood (woodchips or tanbark)
- Palm Fronds

DO NOT PLACE HOUSEHOLD HAZARDOUS WASTE INTO GARBAGE CONTAINERS.

See page 7 for proper disposal options.

CONTAINER WILL NOT BE PICKED UP IF:

- IT IS OVERFULL.
- THE LID IS NOT COMPLETELY CLOSED.
- UNACCEPTABLE ITEMS ARE PLACED INSIDE.

EXCESS ITEMS LEFT OUTSIDE OF THE CONTAINER WILL NOT BE SERVICED.

Recycling Programs:

BATTERY RECYCLING



Household batteries are now being collected at the following City businesses:

City Hall	600 Sixth Street
CVS Pharmacy	425 South Hwy 65
Home Depot	1000 Groveland Lane
Lowe's	535 South Hwy 65
Raley's	765 South Hwy 65
Sutter Medical	685 Twelve Bridges Drive
Twelve Bridges Library	485 Twelve Bridges Drive
Walgreens	700 Twelve Bridges Drive

FREE UNIVERSAL WASTE COLLECTION

It is **ILLEGAL** to place any "Universal Waste" in your residential garbage. Universal Waste is almost anything that utilizes electricity. This includes batteries, fluorescent light bulbs, computers, televisions, thermostats, and appliances.

The City offers a collection program for Universal Waste. For more information or to schedule an appointment for pick up, please call Public Services at (916) 434-2450. Acceptable items include:

- Car batteries
- Cellular phones
- Computers
- Dry cell batteries
- Fluorescent tubes/bulbs
- Electric operated items
- Motor oil / motor oil filters
- Televisions

THE CITY WILL NOT COLLECT HAZARDOUS WASTE OR REFRIGERATED APPLIANCES.

FREE HOUSEHOLD HAZARDOUS WASTE DROP-OFF

Products (such as paints, cleaners, oils, batteries, and pesticides) that contain corrosive, toxic, ignitable, or reactive ingredients are considered to be Household Hazardous Waste (HHW) and may be disposed of at the Western Placer Waste Management Authority (WPWMA) HHW Facility. This is located at 3033 Fiddymont Road and open daily between 8 a.m. and 5 p.m. There is a limit of 15 gallons or 125 pounds per visit. There is no charge for most items from residents of Placer County. For more information, please contact the WPWMA at (916) 543-3960 or visit their website at www.wpwma.com.

Recycling Programs:

DROP BOX RECYCLING

Newspapers / Glass / Plastic

Residents can recycle newspapers, glass, and plastic bottles with the PETE 1 or 2 symbol at the following locations:

- McBean Park – McBean Park Drive near football/baseball stadium in the D Street parking lot
- Joiner Park – Joiner Parkway and Nicolaus Road (box located behind parking lot)
- Twelve Bridges Library - Back parking lot area



ONLY NEWSPAPER, GLASS, and PLASTIC BOTTLES may be placed in the drop boxes.

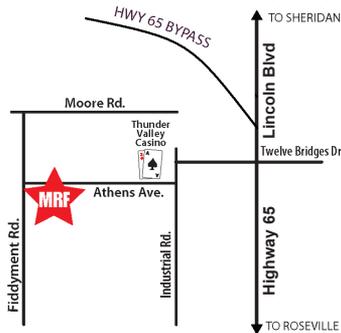
Cardboard

Residents may recycle cardboard at the following locations:

- Twelve Bridges Library - back parking lot
- Joiner Park - main parking lot
- McBean Park - main parking lot

Please break down cardboard to reduce wasted space in the recycling containers. If the container is full, please **do not leave cardboard on the ground**. Per Chapter 13.34.081 of the Lincoln Municipal Code, it is illegal to dump material on the ground next to the recycling container.

If cardboard containers are full, city residents may recycle cardboard at the Western Placer Materials Recovery Facility (MRF) at no cost.



Illegal Dumping

Areas surrounding the drop box recycling locations are **not dumpsites**. The disposal of waste generated at one location and disposed of at another location without the expressed permission of the property owner and/or the City of Lincoln is illegal and will be prosecuted per Penal Code §374.3.

Similarly, per Chapter 13.34.070 of the Lincoln Municipal Code, it is illegal to discharge pollutants into any municipal storm drain system, water body, or watercourse.

Please help keep the community clean by disposing of unacceptable items properly and not leaving recyclables outside the drop box sites.

LINCOLN RECYCLES WITH ONE BIG BIN!



One Big Bin
RECYCLING
and DISPOSAL
Made EASY

Lincoln is a member of the Western Placer Waste Management Authority (WPWMA), along with Placer County and the cities of Rocklin and Roseville. The WPWMA owns and operates the only active landfill in Placer County, as well as a Materials Recovery Facility (MRF), which includes composting and Household Hazardous Waste (HHW) facilities.

In Placer County, garbage and recycling goes into **One Big Bin** and gets sorted at the MRF. Recyclables like paper, plastic, cardboard, cans and bottles are separated from non-recyclable materials. Electronics and HHW that can't go into **One Big Bin** can be dropped off at the MRF every day for FREE. Placer County residents can drop off televisions, computers, paint, motor oil and filters, batteries, home-generated sharps, over-the-counter and prescription medications, and many other HHW and e-waste items.

It's recycling and disposal made easy!

ILLICIT DISCHARGE ORDINANCE

The City Council adopted Ordinance 894B that formalizes Chapter 13.34, Illicit Discharge and Illegal Connection Control, of the Municipal Code, and further establishes the City's Illicit Discharge Program. The intent of the program is to minimize the discharge of pollutants and prohibited non-stormwater materials into the City's storm drainage system and to eliminate, detect, and remove illegal connections to the storm drainage system. Illicit discharges are any non-stormwater related discharges to the storm drain system that are prohibited under local, State, and Federal law. These occur when liquids or materials are dumped, spilled, poured, sprayed, or leaked onto outdoor surfaces, where they can enter the storm drain system and be washed into creeks and ravines by rain or irrigation water.

Some examples of common illicit discharges include:

- Pet waste left on the sidewalk
- Excess irrigation water leaving landscaped areas
- Overuse of pesticides, herbicides, and fertilizers
- Oil drippings from a leaky car
- Leaking or overflow from trash dumpsters
- Excess car wash water draining into the street

For more program information, visit www.lincolnca.gov. To report an illicit discharge, please contact the Public Services Department at (916) 434-2450 or email Public.Services@lincolnca.gov.

ANNUAL SPRING CLEANUP

Spring Cleanup is a once a year service for City residents. This service helps residents keep their property and neighborhoods free from accumulated trash, junk, and rubbish. It also contributes to the City's recycling efforts.

When: Saturday May 6, 2017.

Notification: Residents will receive a Spring Cleanup Service flyer with their utility bill approximately one month prior to the date of the event with directions to the drop-off site.

New This Year: Electronic devices such as televisions, computers and computer components, lap tops, cell phones, and other such electronic waste items will be accepted. Contact Public Services at (916) 434-2450 for more information.

Amount: A pile measuring 8' x 4' x 4' is the maximum that will be accepted. This is about the size of a pickup truck bed.

Acceptable Items: Acceptable materials include items such as appliances, furniture, PVC pipes, lumber, mattresses, and miscellaneous rubbish. Lumber and PVC pipes cannot exceed four inches in diameter and five feet in length. Residents are limited to two (2) car, van, or pickup truck loads. **(Please note - NO TRAILERS OR COMMERCIAL VEHICLES ALLOWED).**

Unacceptable Items: Unacceptable materials include items such as tires, refrigerated appliances, commercial waste, dirt, rocks, bricks, tree stumps, combustible materials, liquids, toxic materials, and heavy materials such as auto bodies. These items will not be accepted.

Reminder! Residents pay for this service. Please help us provide this service to City customers only. Thank you.

ANNUAL LEAF PICKUP

Public Services will run its annual leaf pickup program from November through December. This program is **limited to the historic areas of Old Town Lincoln** where there is a high density of city-owned trees and storm drainage has less capacity to handle the fallen leaves. Leaf pickup will be on Monday-Tuesday or on Wednesday-Friday depending on your street. You may view the map at www.lincolncga.gov/leaf-pickup.

The City asks that you:

- Rake leaves into neat piles on the edge of the street (avoid storm drains).
- Place leaves so they do not obstruct traffic.
- Do not blow leaves into the street.

For more information, see www.lincolncga.gov/leaf-pickup.

TEMPORARY RESIDENTIAL DUMPSTER SERVICE

Residential customers who are currently receiving waste hauling services from the City of Lincoln may request to have a temporary dumpster in addition to regular service. However, use of the temporary dumpster is strictly regulated and is limited to a monthly non-prorated lease per request. Please contact the Public Services Division at (916) 434-2450 to request a temporary bin.

Temporary dumpsters will only be leased to the property owner whose name appears on the account, up to a maximum of six months at 30-day non-prorated lease intervals. Registered bill-paying tenants whose name appears on the account may request the temporary bin service, but only up to a maximum of 30 days, with a non-prorated lease.

All requests will be checked and verified.

Please contact the Public Services Division at (916) 434-2450 for Right-of-Way requirements and how to safely use the City-issued temporary bin to your benefit.

Customers will be responsible for:

- Any damage to public and/or private property due to misuse of the temporary bin
- Any damage to public and/or private property due to improper securement of the temporary bin
- The removal of any unacceptable materials found in the temporary bin.

ACCEPTABLE MATERIALS

- Green Waste
- Household Trash

UNACCEPTABLE MATERIALS

- Any Appliance with Freon
- Household Hazardous Waste
- Landscaping-type Materials
- Large Appliances
- Large Furniture

NO

FREQUENTLY/ASKED QUESTIONS

- Q** Where do I dispose of my household hazardous waste generated at my home?
- A** The Western Placer Waste Management Authority accepts Household Hazardous Waste at no charge. Please see page 7 for more information about this program.
- Q** How do I change container sizes?
- A** To change container size, call Utility Billing at (916) 434-2430. An exchange of container size is subject to a fee. The monthly service costs are the same regardless of container size.
- Q** The wheels or lid on my container are broken. Can they be replaced?
- A** Yes. Residents should call (916) 434-2450 to request repair or replacement for damaged garbage or green waste containers. There is no extra charge for repairing or replacing damaged containers (except those damaged due to customer negligence or abuse).
- Q** Can I get an additional garbage or green waste recycling container?
- A** Yes. Residents can receive additional garbage and/or green waste containers for an extra charge of \$16.11 per container per month (the additional containers must be kept a minimum of three months). Please call Utility Billing at (916) 434-2430 to request additional containers.
- Q** Unpleasant odors come from my green waste container. What can I do?
- A** To reduce odors from green waste containers, leave the lid open, even when it is empty (on non-rainy days only). You can also mow your lawn later in the day when the grass does not have as much moisture. You should also rinse out your containers periodically to remove built-up debris.
- Q** What can I do to distinguish my can from my neighbors?
- A** Public Services recommends using removable paint to write the address on the **LID ONLY** of the garbage can.
- Q** Can I get a dumpster?
- A** Yes. Please call contact Public Services at (916) 434-2450 for further information.
- Q** How do I know if I am in the blue zone or the yellow zone for green waste?
- A** A letter was sent out in November informing you of your color. You may also look up your color on the City's website at www.lincolncal.gov.
- Q** Does the City pick up garbage and green waste on holidays?
- A** Yes. The City picks up garbage and green waste on **all** holidays. On holidays, the can may be serviced earlier than usual, so please make sure all cans are at the curb by 6 a.m. or the night before.

2017 Service Schedule

HOUSEHOLD WASTE: The garbage container will be serviced every week on your regular collection day.

GREEN WASTE: The green waste container will be serviced on alternating weeks, according to the blue and yellow scheme below. For more information, or to find out your color, visit www.lincolnca.gov/trashomatic or call (916) 434-2450.

Garbage and green waste are serviced on ALL holidays

JANUARY 2017

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JULY 2017

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OCTOBER 2017

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NOVEMBER 2017

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DECEMBER 2017

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Questions? Call (916) 434-2450 or visit www.lincolnca.gov

City of Lincoln
600 Sixth Street
Lincoln, CA 95648

PRSR STD
U.S. POSTAGE
PAID
MMS

Important: **2017 Guide to Solid Waste Services** **New information on FOG (Fats, Oils, and Grease) program inside.**